

## WHY WE CHARGE A NON-REFUNDABLE FEE - AN EXPLANATION

Our Personal Guest does not have tours that are pre-planned or pre-packaged; therefore, published group rates for hotel accommodations and ground transportation do not apply. As a rule, our trips cost about 35-40 % more than standard tourist packages. Tour costs differ based on individual requirements. The exact cost of your trip cannot be determined until after your custom itinerary is booked. Please keep in mind that the final pricing of your tour is inclusive of this process and the accommodations and services themselves. We do not provide an itemized list of individual costs, which include processing, communications, and administrative fees.

It is the complex nature of the work that makes the deposit non refundable. A lot of people are involved both in the US and in your destination. We therefore urge you to ensure that you are covered by insurance.

## **SPECIAL NOTE ON COSTS:**

The last few years have seen unprecedented increases in costs all over the world, due to a combination of the high cost of fuel, the weak dollar and inflation in the cost of living in many areas of the world of interest to the tourists. Overall hotels and ground transportation have increased a further 25% on top of the previous years 35%, however we have only marginally increased our costs from previous years to keep our travel product a competitive one. We will gladly work with you to ensure that we maximize your travel dollar within your budget. At the high end of the range we have enhanced services and included more special activities.